

FastPassCorp is a global provider of self-service solutions for password reset management.

FastPassCorp is headquartered in Greater Copenhagen area, Denmark and is listed on First North, NASDAQ OMX Copenhagen Stock Exchange (ITIGRP).

Enhanced Password Reset for IBM Tivoli Identity Manager

Handling forgotten or lost passwords is a major challenge in any organization causing:

- Reduced efficiency
- Increased administrative costs
- Reduced security

Tivoli Identity Manager allows users to reset passwords themselves but this solution always leaves one big question:

“How does the user get access to IBM Tivoli Identity Manager, when the windows password is not known?”

The FastPass Password Reset Add-on for IBM Tivoli Identity Manager is a solution to the problem of the user not being able to access his or her computer without knowing the password. With this solution users are enabled to reset their windows password themselves. This again saves time for the user, saves resources at the IT Service desk and it enables users to reset passwords 24/7/365.

Solution Overview

The FastPass Password Reset Add-on for IBM Tivoli Identity Manager is a Windows utility, which can easily be customized for the need of any organization. The FastPass Tivoli Add-on can be installed stand alone or be distributed to many clients.

Once installed the user will see a “Forgot password” button on the Windows login dialog. A click on this button, will take the user into the IBM Tivoli Identity Manager Web interface allowing the user to reset the password by answering the challenge response questions of ITIM.

ITIM will be running in a locked down KIOSK mode, that allows no other actions to be taken on the computer. After the user has reset the password, the user exits ITIM and logs in with the new password.

The FastPass Password Reset Add-on for IBM Tivoli Identity Manager is developed by FastPassCorp and exclusively available from here.

Benefits

Using the FastPass Password Reset Add-on you will experience the following benefits:

- The user does not need involvement from any other person => Enhances efficiency and ROI
- The password change is done literally in seconds => Enhances efficiency and ROI
- The solutions works after hours and off-site => Enhances efficiency and ROI

Compatibility

The FastPass Password Reset Add-on is compatible with the following versions of Tivoli Identity Manager:

- IBM Tivoli Identity Manager 4.6
- IBM Tivoli Identity Manager 5.0

Further information:

For further information about products, references, partners etc. please visit www.fastpasscorp.com.

