

### 3 Reasons to Implement FastPass Password Manager:

- Promotes user productivity
- Reduces IT Help Desk workload and cost
- Enhances security

### Proven Return on Investment

According to Gartner, the average total internal cost of each password-reset call to Help Desk is €16/\$25. 25% of all calls to Help Desk are related to password problems. Organizations that deploy the FastPass Solution typically eliminate 90% of these calls allowing organizations to reassign support staff to other issues.

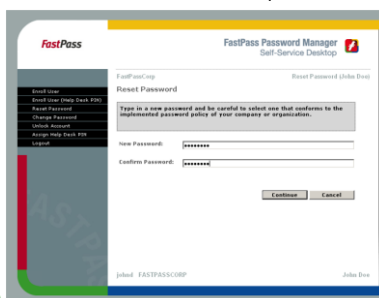
### Proven Successful

The FastPass Solution is used by thousands of users across multiple countries. From large Enterprise organizations over Service Providers, ministries and public organizations, to medium-sized companies.

FastPass Windows XP client:



FastPass Self-service portal



## Self-Service Password Management for the Enterprise and Service Providers

As the need for users to remember more and more passwords increases due to tougher security standards, an increasing number of password-related calls to Help Desks have become a complex and costly headache.

Most users have experienced forgetting their passwords and have gone through procedures offered by websites, service providers, and IT communities. Every day thousands of users in various countries and industry sectors are using Microsoft Active Directory and FastPass Password Manager to gain security and timely access to systems and applications in their professional work environments.

### The No. 1 Solution for Productivity

The Password Manager is designed for large environments with support for multiple domains and organizations. As service providers, you will find this solution to be a win-win application. It cuts down operational costs and gives customers a better, more secure password-reset process. Password policies are determined by each organization in accordance with the security policies in place. You will be able to provide services such as automated enrollment of users, audit trails, etc. that will allow you to deliver better and more efficient services to your customers.

The FastPass Password Manager is designed for rapid and cost-effective deployment. It can be done within a few days and substantial Return on Investment (ROI) is achievable from day one.

### Leverage Your Existing Infrastructure

The FastPass Password Manager is a productivity add-on for your existing Windows Server environment. Built to utilize Active Directory and ADAM (AD LDS) as the authoritative user repositories, this tool will let you take further advantage of these infrastructure components and the investments you already have made.

### Promotes User Productivity

The Self-Service Password Reset interface of FastPass Password Manager puts an end to long queue times by bringing the solution directly into the hands of the users. In addition to this, the Password Synchronization feature of FastPass Password Manager also saves valuable time for users in changing passwords on diverse systems and applications. This is simply done automatically on the password change of the primary account or on the Self-Service interface.

### Reduces Help Desk Cost

An estimated 30% of all Help Desk calls problems are related to forgotten passwords or locked accounts. Consumer studies show that as much as 90% of these calls can be avoided by implementing self-service password management. Enabling end-users to reset their own passwords will allow Help Desk staff to focus on addressing other critical issues. The implementation of self-service password management will greatly assist organizations in keeping Help Desk staff to a minimum, thus enabling overall cost reductions.

### Enhances Security

The FastPass Password Manager allows organizations to implement more secure password policies. Security is increased by:

1. Making password changes a private issue;
2. Eliminating accidental user identification by Help Desk staff;
3. Reducing the need for users to write down passwords; and
4. Enabling the use of multi-factor authentication on privileged accounts and/or users from non-trusted networks.

FastPass Mobile



## Hardware requirements for FastPass server:

- 2800 MHz Pentium compatible CPU
- 1 GB RAM
- 512 MB hard disk space for log and audit

## Software requirements for FastPass Server:

- Microsoft Windows Server 2003 SP1 or later
- Microsoft Internet Information Server (IIS) v. 6.0 or later
- .Net Framework v. 2.0
- Microsoft ADAM SP1 or later (ADLDS)

## Supported web browsers:

- Microsoft Internet Explorer v. 6.0 or later
- Mozilla Firefox v. 2.0 and later

## Supported Clients & Servers:

- Windows XP SP2 or later
- Windows Vista
- Windows Server 2003 R2 or later
- Windows Server 2008

## Supported mobile browsers:

- Windows mobile
- Blackberry
- Symbian OS
- iPhone

## Connectors for Password

### Synchronization to:

- Windows: AD/ADAM (ADLDS)
- iSeries (AS/400)
- SAP
- MS SQL
- Generic\*

\*API and sample code is available for Building custom Password Connectors.

## Language support

- English
- Spanish
- German
- Dutch
- Danish
- Swedish
- Norwegian

## Self-Service Password Reset and Unlock Account

FastPass Password Manager is a web-based solution that enables users with forgotten passwords or locked accounts to solve these issues on a 24/7 self-service basis, eliminating the need for support from the IT Help Desk. Users authenticate by answering personal questions, entering PINs or any other supported authentication methods that security administrators can configure in single or multi-factor authentication profiles. These authentication profiles can also be applied to users based on their network connection, making FastPass Password Manager a robust and secure solution.

## Self-Service Password Synchronization

The number of systems, and thereby accounts and passwords, that information workers need access to are increasing year on year. Much effort is being carried out to combat this problem, but the issue of multiple passwords per user is increasing. The most cost-effective solution is to standardize passwords through Password Synchronization. FastPass delivers a strong, flexible approach with a wide range of connectors for different systems and applications. Synchronization can be implemented as transparent, triggered by a normal password change, or web-based, triggered and controlled by the user accessing FastPass Password Manager.

## Self-Service from Anywhere

In today's technology-driven environment, the ability for users to access information from any place, at any time, is essential. Users access a broad range of software applications from computer desktops to other platforms such as mobile phones. The FastPass Password Manager is available in different types of interfaces that give users the convenience to reset their passwords anytime, anywhere.

FastPass Password Manager can be accessed from any mainstream web browser such as Internet Explorer or Firefox, or via the Login Interfaces of Windows XP or Vista. Mainstream Mobile Browsers are supported with special interfaces while still maintaining the same high security standard and enabling high availability to the solution at the same time.

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## Password Filter enables Policy Enforcement

Password policies play an important role in security, as users tend to select passwords that are simple and easy to remember. More mature Operating Systems like Windows Server contains better features for ensuring a proper complexity of passwords, but many applications do not. The Password Filter enables administrators to adjust policies to fit all the implemented systems and applications to better comply with up-to-date security standards. Furthermore, Password Filter enables Security Administrators to define stronger and more granular policies than what's available in Active Directory.

## About FastPassCorp

FastPassCorp is a global provider of self-service password reset solutions. FastPassCorp is headquartered in the Greater Copenhagen area, Denmark. FastPassCorp A/S is listed on First North, NASDAQ OMX Copenhagen Stock Exchange [FASTPC].